

ATM Directory

KINGSPORT, TN

Ft. Henry Mall
2101 Ft. Henry Drive (2 ATMs)

Food City
1205 N. Eastman Road

Greenwood Market
5121 Memorial Blvd

Jennings Farm
2400 W. Stone Drive

Ridgefields
447 Ridgefields Road

Stone Drive
1053 E. Stone Drive (2 ATMs)**

Eastman
Building 89*
Building 54D*
Building 280*
Building 284
Building 147
Building 150*
Gate 19*
Gate 6*
Gate 9*

Knoxville, TN

University of Tennessee
1015 Phillip Fulmer Way
(The Money Wall)

Mt. Carmel, TN

ECU**
166 Main Street

Rogersville, TN

ECU
4003 Highway 66

VIRGINIA

Abingdon, VA

Food City Distribution Center
26334 Hillman Highway

ATM Directory

Bristol, VA

Food City
1315 Euclid Avenue

Linden Square
100 Linden Square (Nov. 2004)
I-81-Exit 7

Duffield, VA

Food Country
Hwy 58 and 421 West

Gate City, VA

ECU
125 Jones Street

Weber City, VA

Food City
480 U.S. Highway 23 North

ARKANSAS

Batesville, AR

Arkansas Eastman
Building 3N01*

SOUTH CAROLINA

Columbia, SC

ECU**
Building 14K01

Voridian-Columbia Operations
Building 17L05* Canteen

TEXAS

Longview, TX

ECU
Highway 149, Kodak Blvd.

Hinsley Plaza Shopping Center
1001 Wal Street

Eastman
Building 1
Eastman North Gate*

*Restricted Access **Accepts Deposits



EASTMAN CREDIT UNION

"It's Your Money"®

KINGSPORT, TENNESSEE

MAIN OFFICE, 201 S. WILCOX DRIVE
COLONIAL HEIGHTS, 170 WENDOVER DRIVE
EASTMAN BUILDING 147
EASTMAN BUILDING 230*
7:30 a.m. - 5:30 p.m., MON. - FRI.

BLOUNTVILLE, TENNESSEE

3306 HWY 126
7:30 a.m. - 5:30 p.m., MON. - FRI.

BRISTOL, TENNESSEE

615 EDMONT AVENUE
(INSIDE THE ADMINISTRATION OFFICES,
BOARD OF EDUCATION, BRISTOL, TN BLDG)

JOHNSON CITY, TENNESSEE

113 BROYLES DRIVE
7:30 a.m. - 5:30 p.m., MON. - FRI.

MOUNT CARMEL, TENNESSEE

166 MAIN STREET
7:30 a.m. - 5:30 p.m., MON. - FRI.

ROGERSVILLE, TENNESSEE

4003 HIGHWAY 66
9:00 a.m. - 5:30 p.m., MON. - FRI.

SCOTT COUNTY, VIRGINIA

125 JONES STREET, GATE CITY
7:30 a.m. - 5:30 p.m., MON. - FRI.

BATESVILLE, ARKANSAS

2800 GAP ROAD (BUILDING 2N01, ARK)
6:45 a.m. - 12:30 p.m., MON. - FRI.

COLUMBIA, SOUTH CAROLINA

I-26 & HWY 21 SOUTH
(BUILDING 14K01, VORIDIAN-COLUMBIA OPERATIONS)
7:30 a.m. - 1:00 p.m., MON. - FRI.

LONGVIEW, TEXAS

HWY. 149, KODAK BLVD.
7:30 a.m. - 5:30 p.m., MON. - FRI.

423-229-8200 OR 800-999-2328

www.eastmancu.org



24/7 ACCESS

Access your accounts 24 hours a day, 7 days a week, using a computer, telephone or ATM.



EASTMAN CREDIT UNION

"It's Your Money"®

A FREE, safe and convenient way to access your account information.

Online Banking: Access to your account 24 hours a day, 7 days a week.

- View savings, checking and loan balances
- View account transactions
- Reorder checks
- Transfer funds
- View account history
- Make loan payments
- View cleared checks
- Receive account alerts
- Schedule recurring transfers

Online Statements: Stop waiting for the mail. View your account statements and newsletter online on the first day of the month.

Bill Pay: Pay your bills online, schedule payments in advance, view your payment history, make single, one-time payments, and set up recurring payments. Bill Pay is FREE for Online Statements users.

Mortgage Loans: Pre-qualify, apply, receive a good faith estimate, lock an interest rate or simply set an interest rate alert so you will know when the interest rates hit your target.

Loans: Apply for an auto loan, RV loan, credit card and many more anytime, anywhere.

Website Applications:

- Check Card
- Home Equity LOC Advance
- Wire Transfer
- Investment Certificate
- Address Changes

Other Services:

- Email Updates
- Branch and ATM Locator
- Deposit & Loan Rates
- Frequently Asked Questions (FAQs)
- Loan Calculator
- Turbo Tax (seasonal)
- eNewsletters

MONEY TREE LINK

ECU's Money Tree Link automated phone system lets you access your credit union accounts, 24 hours a day, 7 days a week. First-time users should call (800) 999-2328 or (423) 229-8200 to request activation. Transactions available include:

- Transfer Funds
- Loan Payments
- Account Balances
- Rate Information

HOW TO USE MONEY TREE LINK

1. Using a touch-tone phone, call **(423)229-6767** or **(800)999-2328**
2. Enter your member number
3. Enter your access code (PIN)
4. Follow each key entry with the "#" key
5. Enter dollar and cents (e.g. 5000 is read as \$50.00)

ACCOUNT NUMBERS

- 01 Share (Savings)
- 02 Share Draft (Checking)
- 09 Wellness
- 141 VISA
- 142 Revolving Line of Credit
- 143 Home Equity Line of Credit (HELOC)

SERVICE CODES

Account Balances and Inquiries

- 08 General Account Deposits*
- 09 General Account Withdrawals*
- 11 Share Balance
- 12 Share Draft Balance
- 15 General Account Balance*
- 16 General Loan Balance*(Excluding Mortgage Loans)

Drafts Paid

- 13 Last Five Share Drafts Paid
- 14 Any Draft Paid (02) - Specify Draft Number
- 17 Any Draft Paid - Specify Share Draft Account Number and Draft Number

MONEY TREE LINK

Transfers

- 21 Share to Share Draft (01-02)
- 22 Share Draft to Share (02-01)
- 25 Line of Credit Advance to Share (01)
- 27 Account to Account*
- 28 Line of Credit Advance (142) to Share (01) or Share Draft (02)
- 29 Cross Member Transfer**

Loan Application

- 54 Loan Application

Dividends

- 18 Dividends Paid on Account*

Check Withdrawal

- 31 To be Mailed From Share (01)
- 34 To be Mailed From Specific Share Number*

Loan Payments (Not Available for Mortgage Loans)

- 41 From Share (01) to Loan*
- 42 From Share Draft (02) to Loan*
- 45 From Specific Share Number to Loan*

Interest

- 19 Interest Paid on Loan*

Rate Information

- 51 Deposit Rates
- 52 Loan Rates
- 53 Loan Amortization

Miscellaneous

- 66 Change Access Code
- 80 Repeat Last Response
- 99 End Conversation

By federal regulation, transfers from a share account to another account or to a third party by preauthorization, automatic (overdraft protection), or telephone transfer are limited to six per month.

*Your statement has the share, share draft and/or loan numbers needed for this transaction.

** Contact the credit union for this service.

RATE LINE

Check out our deposit and certificate rates
423-229-6600 or 800-999-2328

ATM Directory

TENNESSEE

Blountville, TN

Central Chevron
220 Carolina Pottery Drive

ECU
3306 Highway 126

Food City
1921 Highway 394

Tri-Cities Airport
2525 Highway 75

Church Hill, TN

Food City
731 Highway 11-W

Gray, TN

White's Fresh Foods
338 Suncrest Drive

Johnson City, TN

ECU**
113 Broyles Drive

East Tennessee State University
D.P. Culp Center
J.L. Seehorn Drive

Food City
2120 South Roan Street
4307 North Roan Street

White's Fresh Foods
1735 W. State of Franklin Road

Jonesborough, TN

Food City
414 Forrest Drive

Kingsport, TN

ECU
201 S. Wilcox Drive (2 ATMs)**
170 Wendover Drive (3 ATMs)**

Capitol Armored Services
2910 Bloomingdale Pike